

LIMITED CONDENSING BOILER WARRANTY

WHAT DOES THIS LIMITED WARRANTY COVER?

This limited warranty covers the Heat Exchanger for leakage, thermal shock or other malfunction caused by defects in materials and/or workmanship. It extends to the first owner as long as the boiler remains installed at its original place of installation.

UP TO TWELVE YEARS OF COVERAGE

This limited warranty is effective 60 days from the date of manufacture as determined by the serial number. Model number and serial number are found on the rating plate affixed to the boiler. Heat exchangers are warranted against leakage and thermal shock for 7 years. Parts are warranted for 1 year. Any replacement heat exchanger under this warranty shall remain in warranty only for the unexpired portion of the original warranty. The complete heat exchanger of the unit is covered by Lochinvar's Pro-Rated Limited Warranty for defects in materials and workmanship from the eighth through the twelfth year the customer is charged a percentage of the Heat Exchanger replacement price list according to the following schedule:

Years into Warranty	% of List Price
8	30%
9	40%
10	50%
11	60%
12	70%

SPECIAL NOTE: The warranty of any boiler found to be operating as a "potable water heater" shall be void.

WHAT DOES THIS LIMITED WARRANTY NOT COVER?

1. **This limited warranty does not cover leakage or other malfunction caused by:**
 - a. Defective installation and specifically, any installation which is made:
 - I) in violation of applicable state or local plumbing, housing or building codes, or
 - II) without a certified American Gas Association, ASME, or comparable Pressure Relief Valve, or
 - III) contrary to the written instructions furnished with the unit.
 - b. Adverse local conditions and specifically, sediment or lime precipitate in the tubes and/or headers or corrosive elements in the atmosphere.
 - c. Misuse and specifically, operation and maintenance contrary to the written instruction furnished with the unit, disconnection, alteration or addition of non-approved components or apparatus, operation with fuels or at settings other than those set forth on the rating plate, or accidental or other exterior damage.
2. **This warranty also does not cover:**
 - a. Production of noise, odors, discoloration or rusty water.
 - b. Damage to surrounding area or property caused by leakage or malfunction.
 - c. All labor costs associated with the replacement and/or repair of the unit, including:
 - I) examination and replacement of parts claimed to be defective
 - II) any freight, shipping or delivery charges;
 - III) any removal, installation or reinstallation charges;
 - IV) any material and/or permits required for installation, reinstallation or repair;
 - V) charges to return the boiler and/or components to the manufacturer.
 - d. Any failed component of the hydronic system not manufactured as part of the boiler.

- e. Any boiler altered without prior written approval from Lochinvar, LLC.
- f. Any damage or failure due to contaminated air, including, but not limited to, sheetrock particles, plasterboard particles, lint, dirt or dust, entering the boiler or any of its components.
- g. Any damage or failure due to chemically contaminated combustion air, including, but not limited to, chlorine gas, halogenated hydrocarbons, Freon, entering the boiler or any of its components.

WHAT IS THE DURATION OF THE IMPLIED WARRANTY?

ANY IMPLIED WARRANTY, INCLUDING THE WARRANTY OF MERCHANTABILITY IMPOSED ON THE SALE OF THE BOILER UNDER THE LAWS OF THE STATE OF SALE ARE LIMITED IN DURATION TO ONE YEAR FROM DATE OF ORIGINAL INSTALLATION.

HOW DOES STATE LAW RELATE TO THE WARRANTY?

Some states do not allow:

1. Limitations on how long an implied warranty lasts.
2. Limitations on incidental or consequential damages. The above limitations may or may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

WHAT WILL WE DO TO CORRECT THE PROBLEM?

If a defect occurs within the warranty period we will:

1. Provide a comparable replacement manufacture, or at our option, repair any unit which develops a leak in the heat exchanger within the warranty period.
2. Provide a replacement part, or at our option, repair any part which fails to function within the parts warranty period. To obtain a replacement, you must return the defective part to our distribution center. We reserve the right to verify any claims of defect by inspection.

CONDITIONS

We will not:

1. Repair or replace any boiler, or part, subject to conditions outlined in "What Does This Limited Warranty Not Cover?"
2. Reimburse any costs associated with repair and/or replacement.
3. Replace and/or repair any boiler without complete model number/serial number.
4. Replace any boiler without prior receipt of actual rating plate from the appliance.

HOW TO KEEP YOUR WARRANTY IN EFFECT

To facilitate warranty service, you should:

1. Follow all instructions enclosed with the product.
2. Retain all bills of sale or receipts for proof of installation, etc.
3. Contact your installer or dealer as soon as any problem or defect is noticed.
4. When necessary, allow our representative to inspect the unit.
5. For your reference, fill in the Model and Serial Number found on the unit's Rating Plate:

Model Number _____

Serial Number _____

Date of Installation _____